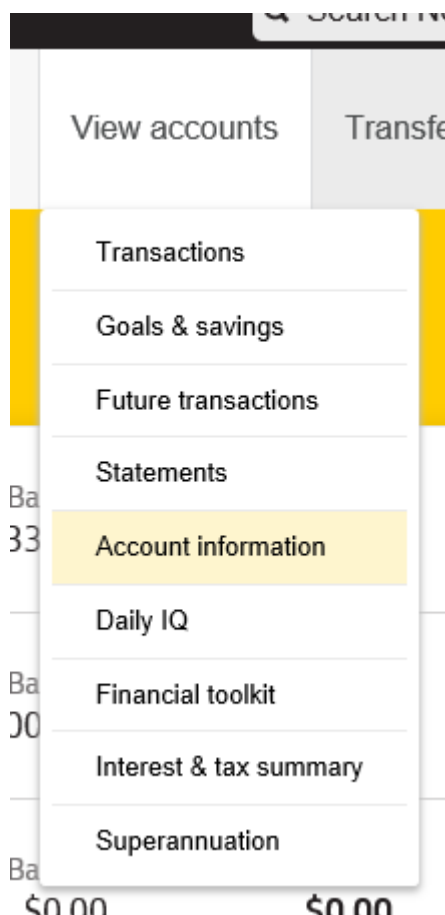




How to rate your broker in NetBank

Path 1

- > Log onto NetBank and hover over **View accounts** in the top ribbon and select **Account information**.



- > Choose the Home Loan account in the drop down and the Broker Details Panel will appear on the right.
- > From within the Broker Panel you can **Rate your broker's service**.



 Print

Help
Log off

CommonwealthBank
 My home
 View accounts
 Transfers & BPAY
 Offers & apply
 Settings
 Inbox

Transactions
Goals & savings
Future transactions
Statements
Account information
Financial toolkit
More

Account information




Account
 Home Loan xxxx xxxx

Nickname/Type	BSB	Account number	Method of operation	Account balance	Available funds
Home Loan	06 XXXX	XXXX XXXX	Either to operate	\$301,396.08 DR	\$0.00
Redraw				\$987.00 CR	N/A

Term/Interest rate information	Details	Expiry date
Contracted loan term	30 years	
Remaining loan term based on current required repayment	29 years 10 months	
Remaining loan term based on direct debit repayment	28 years 3 months	
Interest rate	3.64% p.a.	
Repayment type	Principal and Interest	Change repayment type
Interest rate type	Variable Rate	Change to fixed rate home loan
Last statement date	17/04/2019	
Statement delivery method	Paper	



Your home lending specialist

Broker Name

I'm here to help you with your home loan needs.

Contact me on

04xx xxx xxx

Rate your brokers service

*Continue for Path 2



How to rate your broker in NetBank

Path 2

- > Log onto NetBank and select the **Home Loan** account.

The screenshot shows the Commonwealth Bank NetBank interface. At the top is a dark navigation bar with 'Print', 'NetBank', 'CommSec', a search bar, 'Help', and 'Log off'. Below this is a light grey navigation bar with the Commonwealth Bank logo and links for 'My home', 'View accounts', 'Transfers & BPAY', 'Offers & apply', 'Settings', and 'Inbox'. The main content area has a yellow header with 'Hi'. Below this, there are two Home Loan account cards. Each card shows a house icon, the account name 'Home Loan', a partial account number '062-', the balance, and the available amount. The first card has a balance of -\$129,159.96 and an available amount of \$0.00. The second card has a balance of -\$361,000.00 and an available amount of \$0.00. Both cards have a 'View property' link. To the right of the cards is a white box with the text 'No payments due in the next 7 days' and a 'Bills & upcoming payments' link.

Home Loan	Balance	Available
062- View property	-\$129,159.96	\$0.00
062- View property	-\$361,000.00	\$0.00

- > From the Home Loan account page you can either click on **Manage my loan** from the ribbon OR scroll down to the **Manage my loan** section.

The screenshot shows the 'My home loan' section of the NetBank interface. It has a light grey header with the title 'My home loan'. Below the header is a ribbon with three tabs: 'Account summary' (which is selected and underlined), 'My Property', and 'Manage my loan'. The main content area shows a blue dot icon followed by the text 'Your next repayment of \$528.00 is due 18 September' and a 'Manage repayments' link.

My home loan

Account summary | My Property | Manage my loan

● Your next repayment of \$528.00 is due 18 September [Manage repayments](#)

- > Select **View all account information** and the Broker Details Panel will appear on the right.



Manage my loan

SummaryRepaymentsRedraw & OffsetChange your loanStatements

Your loan type
Standard Variable Rate Home Loan

A flexible loan with added features and benefits.

[Wealth Package benefits](#)

Interest rate
2.7%

A variable interest rate can change if rates go up or down.

[Compare interest rates](#)

Estimated loan term
29 years 8 months
Contracted loan term: 30 years

An estimate of the remaining time left to pay off your loan.

[Ways to pay off your loan faster](#)

[View all account information](#)

> From within the Broker Panel you can select **Rate your broker's service**.

Print

Search NetBank

Help

Log off

CommonwealthBank

My home

View accounts

Transfers & BPAY

Offers & apply

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Account information

Account

Home Loan xxxx xxxx

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Rate your brokers service